



Coventry and Warwickshire
Health and Care Partnership



The Coventry and Warwickshire Integrated Care Record

An electronic confidential health
and care record for people living in
Coventry and Warwickshire



Launching Autumn 2020



What is the Coventry and Warwickshire Integrated Care Record (ICR)?

The Coventry and Warwickshire Integrated Care Record (ICR) is an electronic record of your care. It brings data together from the different organisations involved in your health and care. It allows doctors, nurses and other registered health and social care professionals directly involved in your care, to view relevant information in order to provide you with better, safer care.

The ICR has been developed in response to the feedback from many of you over a number of years. It means you will only have to tell your story and share information once.

Who will see your records and why?

The data will only be available to health and care professionals directly involved in your care. At the point of receiving care, you will be asked for permission to access your data.

The health and care professionals will access your data to help them treat you better and safer.

In an emergency situation it may not always be possible to ask therefore in the best interest of your care the clinician may access your record through the ICR.



Which organisations are involved in the Coventry and Warwickshire Integrated Care Record?

The following organisations are involved in the ICR programme:

- GP practices within Coventry and Warwickshire
- Coventry and Warwickshire Partnership NHS Trust
- University Hospitals Coventry and Warwickshire NHS Trust
- George Eliot Hospital NHS Trust
- South Warwickshire NHS Foundation Trust
- Coventry City Council
- Warwickshire County Council
- West Midlands Ambulance Service University NHS Foundation Trust
- NHS 111



What information will they see?

The first phase of the ICR will allow health and care professionals directly involved in your care to view:

- Your GP practice medical record
- Basic hospital and mental health data
- Radiology and pathology results

Having access to this data will help them provide you with the best care as quickly as possible without having to make phone calls or wait for faxes etc.

Initially we will provide a view of this data to the Emergency Departments at the hospitals. We will also, if required, share the data with the Nightingale hospital (the hospital set up to help manage COVID-19).

Community and social care, ambulance and 111 data will be added over time. The ICR will continue to develop allowing access to data across more health and social care settings.

There are strict rules how we use your data and as part of this work we will ensure your data is managed and shared appropriately and in line with all legal requirements including the General Data Protection Regulation (2016) and the Data Protection Act 2018. All access will also be subject to audit.



How will this help you?

Having your information available to all staff that are directly involved in your care will help us to provide you with better care by ensuring that we have access to the most up-to-date information about you. This means:

- Not having to repeat your details every time you receive care
- Better and potentially faster treatment due to access to better information
- Reduction in medication errors by being able to access medication history (past and present)

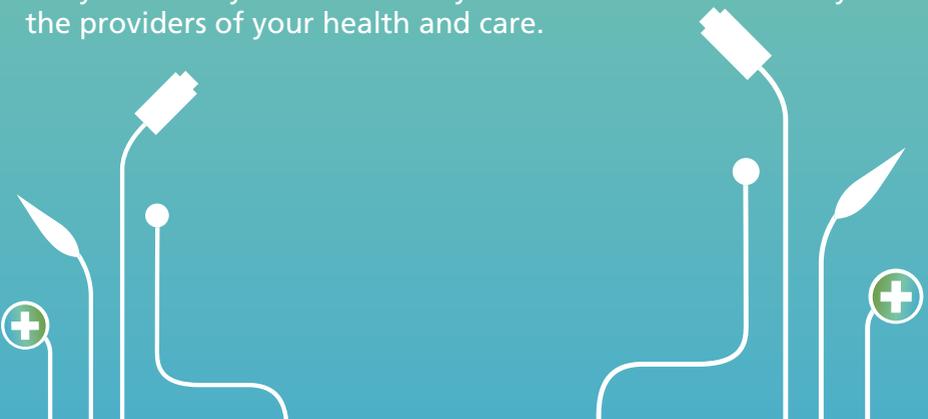
It will also give us the ability to treat COVID-19 patients more effectively as we will have background knowledge of pre-existing conditions and medications.

What do you need to do?

If you are happy for your information to be shared as part of the Coventry and Warwickshire Integrated Care Record then you do not need to do anything as we will do it all for you.

If you do not wish for your information to be shared there are two things you can do:

- Advise staff at your health or care provider (e.g. hospital/social care/GP practice)
- Deny access to your data when you receive treatment at any of the providers of your health and care.





Opting Out?

If you do opt out, you can change your mind and opt back in at any time, by contacting your health or care provider.

If you opted out of the national Summary Care Record previously then you will be automatically opted out of the Integrated Care Record. Please speak to your GP if you wish to opt back in.

If you choose to opt out, your information will not be available via the Integrated Care Record however it will continue to be shared by care organisations by phone, email and on paper where required as part of your direct care.

Please consider carefully before opting out as it could mean that vital information about you is not immediately available when you require health or social care support.

Further Information

For more information about the integrated care record and how it will benefit you:



<https://www.happyhealthylives.uk/our-priorities/digital-transformation/integrated-care-record/>



agem.integratedcarerecord@nhs.net

If you require this information in an alternative format (e.g. braille, audio, easy read or your spoken language) please contact a member of our team on the email above.

All care professionals with access to health and care information work under strict codes of conduct meaning they must respect privacy and keep your information safe. Failure to do so is a serious offence. Your data viewed within the Integrated Care Record is subject to Data Protection Act 2018/General Data Protection Regulation 2016.

