



# Coventry and Warwickshire Integrated Care Strategy



Easy read version  
July 2023

## The challenges for Coventry and Warwickshire Integrated Care System



The **Integrated Care System** needs to save money.



The number of people are growing.  
People are living longer with poor health.



Some of them are poor, especially the people living in Coventry.  
The difference between their lives and the lives of people in Warwickshire is getting bigger.

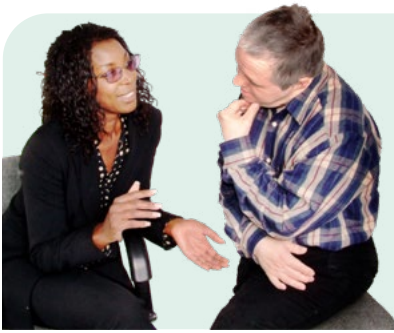


Since Covid-19 more people are using A&E and the health services.



The staff move jobs often, so there can be vacancies.

## What we want to see in the future



We will help people in Coventry and Warwickshire to start well, live well and age well.  
We will help people to be independent.  
People will be at the heart of what we do.



We will improve health care.



We will make access to health and care fairer.



We will work better and save money.



We will help the NHS support good changes for everyone.



## How we will improve health and care by working together



Put our money and staff where they are most needed to make health and care fairer.



Help services connect with each other.



Build strong community links.



Offer better training and opportunities for our staff.



Buy things and services together to get better value.



Share information and use it to prevent people getting unwell.



Support voluntary and community groups to help people to stay well.



Join together finance and other office-based systems.



Bring the support for good health and for local work and jobs together, as they are both important for good health.



Be more environmentally friendly.

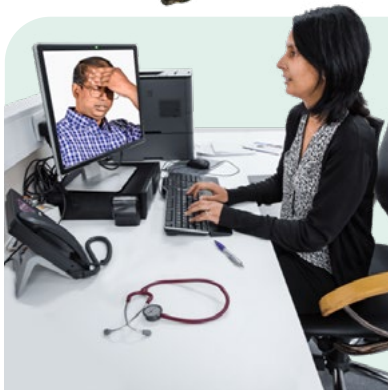
## What we want to see in the future



This **strategy** is for everyone in Coventry and Warwickshire. This is the people who live there and the people who work in health and care.



We listened to 1000 people about what mattered to them. They said:



- Issues about using online services
- Being able to get a GP and other health appointments
- Some people are losing trust in health services



People who work for health and social care organisations said we should:

- Work on the things that stop people getting ill
- Make health and care fairer
- Support the staff team



The things people said helped us write this **strategy**. We will continue to listen to local people and our staff, and use this to make plans.



We have made 3 priorities for this **strategy** from the things people told us.

## Priority 1: Stop people getting ill and make things fairer



We will reduce the unfair differences in people's health. People who find it harder to get help will get extra support to be healthy and well.



People will have support to live a happy and healthy life. They will know what to do to prevent getting ill. There will be support for employment, finances and housing

There will be the best start in life for children and young people.

## Priority 2: Improve access to health and care services. Increase trust and confidence



People will find it easier to use health and care services in Coventry and Warwickshire. This will include helping people with digital skills, so they can make appointments online.



People will be able to get information, support and healthcare when they need it.



People will get better care based on what matters to them.



We will work with other partners like the fire service, the police and voluntary and community groups.



Local communities will be stronger as everyone will work together.

### Priority 3: Tackling problems and challenges in the way we work



There is more need for health and care services. More people have complex needs. There isn't enough money. Staff are worn out after the Covid-19 pandemic. There are higher staff sick levels. There are a lot of staff vacancies.



We need to work together to sort out these problems, and work in a different way.



We will help people to live well at home for longer by giving them the support they need.



We will develop and grow our staff team and leaders.



## Our promises



All the partners in the **Integrated Care System** have made these promises to show how they will work together:



- We will put the needs of local places first
- Put residents at the heart of what we do

### Improve what we do



- Build trust
- Help everyone use online services
- Do what works best

### Tackle unfairness



- Make reducing unfair differences our top job
- Listen to communities
- Help prevent people getting unwell
- Think about everything that affects people's health including their homes and jobs.



## **Help everyone be prepared to learn new ways of working**

- Encourage new good ideas that work
- Look after the staff
- Get value for money



## **Make sure we look after the planet**

- Support local businesses and jobs
- Help everyone stay healthy

## **Important teams that will help meet our goals**



## **We need to get these things right in our Integrated Care System;**

- Finance
- Technology
- Buildings

## **We need to**

- Check we are working well
- Good quality and safe services
- Make new ideas happen

## How will we know if our strategy has worked?



### The strategy will have worked if people in Coventry and Warwickshire

- Have better health and wellbeing and no-one is left out
- Have better services
- Have support to live a healthy, happy and fulfilled life
- Have support to be independent at home
- Find it easier to use the services they need
- Trust these services better
- Get good care when they need it, from skilled staff



We will measure how well we are doing for each priority. The Integrated Care Partnership will check on progress. There will be reports to the Health and Wellbeing Boards.



We will also find stories from people with lived experience to see how we are making a difference and where there is more work to do.